

# Antonio Trimarco

## IT Support Assistant

Level 2 Diploma in IT User Skills

### **What's your role at Kuflink and what does a typical day look like?**

At Kuflink I am the IT support assistant and I work closely with the IT manager on anything IT related, assisting colleagues with issues on a daily basis. I also provide additional support helping with projects which will help me with my IT knowledge.

### **Why did you apply for an apprenticeship?**

After year 11 I chose to go to sixth form, but while at school I slowly realised that I wasn't enjoying it and I came to the conclusion that sixth form wasn't right for me. I'd always liked the idea of an apprenticeship, being hands on and being able to work in a real working environment, gaining real time experience in a sector I enjoy.

### **How has the apprenticeship benefited you overall?**

My apprenticeship has really put me out there in the real world and has given me the opportunity to experience various challenges. It has given me the chance to gain extra qualifications on top of my GCSEs. While learning I am also getting an income which helps me a lot with things such as paying for my car which isn't the cheapest at 17!

### **How have you found the support from Kuflink during your apprenticeship?**

The support at Kuflink has been amazing, every single person was so welcoming and helpful when I first joined. Everyone has supported me all the way through my apprenticeship with anything I need help with. No matter what, they are always on hand to listen and support me in anyway they possibly can.

